

Professional Services

American Software Professional Services

American Software offers a complete, one-source solution of visionary products and services, including e-business. From project management to consulting, and from design through implementation and post-sales support, our service capabilities are aimed at addressing all your enterprise and e-business requirements. Moreover, to unleash the power of the Internet, we offer technology, creative and operating expertise - from basic website development to complex catalogs and transaction systems, to hosting, implementation, and ongoing support of full-function e-business solutions.

Our certified consultants tap into direct, real-world experience in strengthening collaborative partnerships, implementing industry-specific continuous strategies and enabling e-business via web-to-legacy access.

e-services provides a complete, one-source suite of visionary e-business consulting services including:

- ▶ Web page design and development
- ▶ e-business consulting
- ▶ Implementation of e-business solutions
- ▶ Application Service Provider hosting
- ▶ Development of trading partner communities
- ▶ Continuing support of e-business strategies
- ▶ XML-based data exchange

Complete Application Support:

We can also provide help-desk support for your application software 24 X 7 along with running the applications on our servers giving your users complete support of the application from operations to implementation to continuing maintenance.

At American Software, we have the sophisticated solutions to help you get the most from your investment. To learn about how our services can help you turn your vision into value, look us up at www.amsoftware.com, or e-mail us at ask@amsoftware.com, or call 1-800-726-2946 today.

Additional Service Capabilities include

- ▶ *Database administration*
- ▶ *Custom programming*
- ▶ *Platform integration using IBM's MQ Series*
- ▶ *Project Management*
- ▶ *ANSI X.12 EDI mapping and implementation*
- ▶ *Report writing using Crystal Reports, FOCUS, or other third party tools*
- ▶ *Best practices in business*
- ▶ *Application integration across software packages*
- ▶ *Software solution effectiveness studies and reviews*
- ▶ *Training services such as ERP applications training, and standard and customized workshops held at our offices, your location, or via the internet*

